

MPOFU ENGINEERING PROJECTS



QUALITY POLICY

Mpofu Engineering Projects is committed to provide education and training which meets the changing needs of our customers. In order to achieve this we will continually monitor the requirements of our customers and the external market. Learning programmes will be supplied which are relevant, flexible and recognize national needs and the needs of prospective learners and their employers. In addition we will also monitor the performance and results of our Facilitators and Assessors and review these regularly.

Management of Mpofu Engineering Projects is committed to this policy of Quality Assurance which complies with the requirements of ISO 9001:2015 International Standard, customers or any other applicable legislation. We will ensure that this policy and the supporting Quality Standard Procedures for the Company are developed, communicated, understood, implemented and maintained at all levels and to continuously improve on services provided.

There are two main pillars of our Quality Policy which we have assigned principles to guide our progress.

Management Systems

We commit ourselves to a Quality management system that complies with the requirements of ISO 9001:2015 International Standard regarding quality management.

- To document, implement and maintain our ISO 9001:2015 management system.
- Achieve continuous improvement through the process of business risk management, the execution of performance assessments, benchmarking and the implementation of improvement programmes.
- A policy goal is legal compliance with applicable legislation and defined requirements.
- Communicate this policy to employees and contractors.
- Management will review progress on Quality Policy, objectives, and programmes on an annual basis.

Quality Efficiency

To ensure we measure our performance, continuously improvement and promote best practices in our industry we will:

- Provide the necessary resources to execute this policy.
- Continually review the Quality Policy in order to minimise Quality degradation.
- Review all services to meet customers' expectations that are vital to ensure continual improvement.
- Provide ongoing appropriate Quality training for all employees and contractors.

We encourage all shareholders to participate in Quality related dialogue with Management and to report to our shareholders on compliance, performance and progress if required.

Our Quality Policy is viewed as a dynamic document and is available to all Employees, Regulatory Authorities and the Community and can be made available to interested parties on request.

A handwritten signature in black ink, appearing to be 'R. ...', is written over a horizontal line.

MANAGING DIRECTOR

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Date: February 2022